

Etiquette in the company of a person using a Guide Dog

When a Guide Dog is in harness, it is working with the person who is blind or vision impaired so that they can move around safely and independently. Whether it is walking, sitting or sleeping, it should not be:

- patted
- fed
- distracted

These may all cause the Guide Dog to lose concentration, and put the person relying on its guidance at risk. Please talk to the person, not to the dog

Keeping pet dogs on leads in public places also helps Guide Dogs to maintain their concentration

People and their Guide Dogs are legally allowed to enter public places including

- Shops & supermarkets
- Cafes & Restaurants
- Pubs & clubs
- Hotels & Motels
- Hospitals
- all types of public transport, including taxis.

For more information, refer to the Disability Discrimination Act (1992) and the NSW Companion Animal Act (1998)

The Guide Dog User has been trained in the most appropriate techniques for working or correcting the Guide Dog. Please only provide assistance if requested by the Guide Dog User.

For more information, please contact 1800 804 805 or guidedogsaustralia.com.au